

FREQUENTLY ASKED QUESTIONS



What if I can't find a Pi Phi sister when I am searching?

When you are searching for a sister, please enter as much information as you know about the sister, including first name, last name, maiden name, chapter and/or initiation year. If you are still unable to find her, please contact the Foundation office at (636) 256-1357 or fndn@pibetaphi.org.

What happens if no email address is available for a member?

When you proceed to your shopping cart you will receive a prompt asking you to provide an email address for any individuals who do not have an email address on file with Headquarters. If you cannot provide an email address, a virtual halo can still be purchased but an acknowledgement cannot be sent by the Foundation. If your recipient is attending convention and the halo is purchased by Sunday, June 18, your sister will receive a halo charm upon arrival.

Can I buy a virtual halo as a memorial gift?

Yes, virtual halos can be purchased in celebration or memory of a Pi Phi sister. Please note, virtual halo email notifications will NOT be sent to deceased honorees.

Can virtual halos be purchased for a chapter, alumnae club or a group of Pi Phis? At this time, virtual halos can only be purchased for individuals.

Is there a limit to how many virtual halos I can purchase at one time?

There is no limit. You can honor as many sisters as you like!

What will my \$5 support?

Halo Heaven supports Pi Beta Phi Foundation's Friendship Fund. The Friendship Fund is the primary way the Foundation fulfills its mission and ensures the future of Pi Beta Phi's sisterhood. Gifts will support leadership development, scholarships, literacy efforts, Emma Harper Turner grants and Pi Phi's heritage.

Will halos still be available to purchase at convention in St. Louis?

Yes! Pi Beta Phi Foundation will be selling tribute halo charms at convention in St. Louis. Remember, if you purchase a virtual halo through haloheaven.org by Sunday, June 18, and your recipient is attending convention, your sister will also receive a halo charm in addition to the virtual halo sent via email.

Will I be able to get a record of halos I have purchased?

When you complete your transaction to purchase virtual halos, you will have the opportunity to print a receipt with a list of members you have honored with a halo. You will also be sent an email notification with this information as well. Please retain this list for your records. You will not be able to go back to haloheaven.org to view past shopping cart purchases.